

SPECIALTY PROPERTY \& CASUALTY INSURANCE SOLUTIONS

2Q 2021
Investor Presentation

## Safe Harbor

## Risks Associated with Forward-Looking Statements Included in this Presentation:

This presentation contains certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, which are intended to be covered by the safe harbors created thereby. Forward-looking statements include statements which are predictive in nature, which depend upon or refer to future events or conditions, or which include words such as "expect," "anticipate," "intend," "plan," "believe," "estimate" or similar expressions. These statements may include the plans and objectives of management for future operations, including plans and objectives relating to future growth of our business activities and availability of funds. Statements regarding the following subjects are forward-looking by their nature:

- our business and growth strategies;
- our performance goals;
- our projected financial condition and operating results;
- our understanding of our competition;
- industry and market trends;
- the impact of technology on our products, operations and business; and
- any other statements or assumptions that are not historical facts.

The forward-looking statements included in this presentation are based on current expectations that involve numerous risks and uncertainties. Assumptions relating to these forward-looking statements involve judgments with respect to, among other things, future economic, competitive and market conditions, legislative initiatives, regulatory framework, weather-related events and future business decisions, all of which are difficult or impossible to predict accurately and many of which are beyond our control. These forward-looking statements are not guarantees of future performance, and a variety of factors could cause our actual results to differ materially from the anticipated or expected results expressed in these forward-looking statements. Although we believe that the assumptions underlying these forward-looking statements are reasonable, any of the assumptions could be inaccurate and, therefore, there can be no assurance that the forward-looking statements included in this presentation will prove to be accurate. In light of the significant uncertainties inherent in these forward-looking statements, the inclusion of such information should not be regarded as a representation that our objectives and plans will be achieved.

More information about forward-looking statements and the risk factors associated with our company are included in our annual, quarterly and other reports filed with the Securities and Exchange Commission. The Company does not undertake to update the forward-looking statements to reflect the impact of circumstances or events that may arise after the date of the forward-looking statements.

## Company Overview

## Company Overview

- Specialty insurance company headquartered in Dallas, TX with 400+ employees
- Targeting primarily Excess \& Surplus lines for small to mid-sized enterprise (SME) risks in specialty and niche markets where there is an opportunity to achieve higher returns on capital
- Operating through several unique strategies and organized by product line, the Company is wellpositioned to take advantage of the current market opportunities
- Company undertook a comprehensive transformation, starting in 2014:
$\checkmark$ Overhauled existing businesses
$\checkmark$ Organically developed new specialty products
$\checkmark$ Attracted new talent and expertise throughout the company
$\checkmark$ Modernized \& centralized Claims, IT and Actuarial functions; strengthened the control environment


## Business Strategy

- Maintain a diversified portfolio of products to reduce risk to severity in any one line of business, better weather market cycles, and be flexible and able to adjust capacity to positive rate environments
- Invest in talent and expertise with proven track records to drive market access and bring industry experience to bear on risk selection and pricing
- Utilize technology to enhance knowledge of insureds (our customers) to better price risks, and to provide better service to agents and brokers (our clients)
- Deploy a disciplined investment approach to maintain a conservative investment risk profile while maximizing long-term after-tax total returns
- Manage and maintain a low expense ratio as a competitive advantage when pricing risks and scaling the business

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## Business Profile

## Hallmark Financial has a diversified portfolio with a balanced risk profile and a growing national footprint



We are a casualty focused company and continue to diversify beyond Commercial and Personal Auto

## Geography



We write business in all 50 states, and continue to grow our premium base nationally to capitalize on new opportunities and improve our geographic spread of risk

## Product Groups

Our Product Groups are organized by products and distribution channel, led by experienced underwriting teams and supported by actuaries and data scientists

- The Company targets primarily Excess \& Surplus lines for small- to mid-sized enterprise ("SME") risks in specialty and niche markets where there is an opportunity for higher returns on capital
- The Company's operations are grouped into product-specific business units that are organized by product lines and distribution channels. These business units are segregated into three industry segments
- Each product line is targeted based on profitability and market opportunity with a focus on underserved markets that require specialized underwriting skills

| SPECIALTY COMMERCIAL |  |  |  |  |  |  |  | STANDARD COMMERCIAL | PERSONAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial Auto | E\&S Casualty | E\&S <br> Contract Binding | E\&S <br> Property | Pro - <br> Financial Lines | Pro - <br> Healthcare | Specialty <br> Aviation | Discontinued Lines | Commercial Accounts (CIS) | Personal Lines |
| Trucking (targeting specialty classes) | GL for SME risks with a focus on Construction, Light Mfg., Products \& Premises Liability | Small E\&S <br>  <br> Commercial Package) |  <br> Layered <br> Property Risks | $\begin{aligned} & \mathrm{D} \& O \text { and } \\ & \text { E\&O for SME } \\ & \text { risks } \end{aligned}$ | Medical <br> Professional Liability for Hospitals, Medical Facilities and Physicians | Personal \& Small Aircraft; Airport Liability | Binding Primary Auto; Business produced by MGAs | Commercial <br> Package for <br> SME risks within targeted specialties | Non-standard Auto \& Renters |
| Wholesale | Wholesale | Wholesale | Wholesale | Wholesale | Wholesale | Retail Agents | N/A | Retail Agents | Retail <br> Agents |
| Admitted \& E\&S | E\&S | E\&S | E\&S | E\&S | E\&S | Admitted | Admitted \& E\&S | Admitted | Admitted |

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## Q2 2021 Results

| Q2 2021 |  |
| :--- | :--- |
| Net Income (Loss): | \$(0.5) million or <br> $\$(0.03)$ per share ${ }^{1}$ |
| Operating Earnings (Loss) ${ }^{2}:$ | $\$(3.5)$ million or <br> $\$(0.19)$ per share ${ }^{1}$ |
| Combined Ratio: | $105.7 \%$ |
| Gross Premiums Written: | $-8 \%$ |
| Net Premiums Written: | $-18 \%$ |

Impacting Q2 Results:

- Investment Return (Income + Gains) of \$5.6M
- Combined Ratio was 105.7 points (inclusive of 3.8 points from catastrophe losses)
- Unfavorable PYD of $\$ 3.1 \mathrm{M}$ (impacted combined ratio by 3.2 points)
- Gross Premiums Written increased 4\% over 1Q21


## Year-to-Date

| Net Income (Loss): | $\$ 8.9$ million or <br> $\$ 1.3$ per share ${ }^{1}$ |
| :--- | :--- |
|  | Sperating Earnings (Loss) |
| : | $\$ 1.3$ million or |
| $\$ 0.07$ per share $^{1}$ |  |
| Combined Ratio: | $100.8 \%$ |
| Gross Premiums Written: | $-14 \%$ |
| Net Premiums Written: | $-23 \%$ |
| Book Value Per Share | $\$ 9.84$ |

Impacting Year-to-Date Results:

- Investment Return (Income + Gains) of \$13.6M
- Combined Ratio was 100.8 points (inclusive of 4.8 points from catastrophe losses)
- Unfavorable PYD of $\$ 1.0 \mathrm{M}$ (impacted combined ratio by 0.5 points)


## Specialty Commercial - Rate

- We began to aggressively push for rate increases in our Specialty lines of business in 2018
- Achieved rate increase were $+14.4 \%$ in 2019 and $+19.9 \%$ in 2020*
- YTD 2021 rate increase of $12.9 \%$ is in excess of our planned rate change of 9.8\%

* Rate increases for Specialty Commercial segment only. Prior quarter rate increases were restated this quarter to exclude discontinued business (Binding Primary Auto and Programs).


## Gross and Net Premiums

## Gross Premiums Written

## Hallmark Financial continues to achieve measured growth in Gross Premiums Written



- Significant growth occurring in specialty product lines (10\% CAGR since 2015). Premiums are increasing as a result of both new business and rate increases
- 2020 Premiums reducing due to Binding Commercial Auto exit and recalibration to be more in line with capital base


## Net Premiums Written

The Company is reinsuring about 40\% of premiums in 2020, through a more balanced use of quota share, excess of loss, and Catastrophe coverage.

- Many of the specialty product lines were heavily reinsured as they seasoned and grew to scale
- Mix of net premiums has changed over time; casualty business is now part of a consolidated casualty reinsurance program
- CAT-focused property risks have both quota share and excess of loss reinsurance coverage

| \$500 |  |  |  |  | \$497 | \$439 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | \$84 |  |
|  | \$357 | \$362 | \$366 |  | \$63 |  |
|  | \$44 | \$44 | \$31 | \$43 |  | \$78 |
|  | \$71 | \$69 | \$70 | \$69 |  | \$53 |
|  | \$242 | \$249 | \$265 | \$252 | \$350 | \$240 |
|  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |

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## Operating Performance

## Calendar Year Combined Ratio



## Catastrophe Losses

YTD'21 experienced $\$ 9.6$ million net CAT losses primarily from the winter storms which contributed 2.6 points to the combined ratio. This is above the 2
-3 points the Company typically experiences

## Prior Year Development

Adverse Prior Year Reserve Development added 12.1 points to the combined ratio in 2020. Approximately half of this was related to the Binding Commercial Auto business that the Company exited earlier this year and is subject to LPT reinsurance. The cost of the LPT transaction added an additional 4.5 points.

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## Adjusted Segment Overview

| (\$ in Millions) | Historical Financials ${ }^{1}$ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 | 2017 | 2018 | 2019 | 2020 | YTD'21 |
| Specialty Commercial (excl. Binding Auto) | 203.8 | 278.1 | 386.3 | 536.9 | 534.9 | 240.0 |
| Standard Commercial (excl. Runoff Lines) | 71.1 | 77.9 | 86.1 | 92.6 | 98.0 | 57.4 |
| Personal Lines | 83.3 | 61.2 | 75.1 | 99.3 | 85.0 | 35.1 |
| Discontinued Lines (Binding Auto \& Runoff Lines) | 190.9 | 186.8 | 115.5 | 115.0 | 25.4 | 0.2 |
| Gross Premium Written | 549.1 | 604.2 | 663.0 | 843.8 | 743.3 | 332.7 |
| Specialty Commercial (excl. Binding Auto) | 64.5 | 70.0 | 121.1 | 195.7 | 278.0 | 110.4 |
| Standard Commercial (excl. Runoff Lines) | 62.2 | 65.7 | 72.4 | 64.0 | 66.5 | 36.9 |
| Personal Lines | 44.0 | 35.7 | 32.6 | 80.3 | 78.3 | 34.9 |
| Discontinued Lines (Binding Auto \& Runoff Lines) | 182.7 | 189.6 | 137.1 | 96.8 | 59.0 | 0.1 |
| Net Premiums Earned | 353.4 | 361.0 | 363.1 | 436.9 | 481.8 | 182.3 |
| Specialty Commercial (excl. Binding Auto) | 91.7\% | 93.5\% | 84.2\% | 91.1\% | 86.2\% | 91.6\% |
| Standard Commercial (excl. Runoff Lines) | 95.7\% | 97.9\% | 87.0\% | 108.9\% | 110.5\% | 109.6\% |
| Personal Lines | 120.2\% | 113.3\% | 94.9\% | 101.6\% | 114.9\% | 115.6\% |
| Discontinued Lines (Binding Auto \& Runoff Lines) | 95.3\% | 111.9\% | 108.0\% | 134.4\% | 199.2\% | 114.6\% |
| Consolidated Combined Ratio ${ }^{2}$ | 99.8\% | 107.9\% | 97.1\% | 108.0\% | 110.7\% | 100.8\% |

- Hallmark Financial has strategically developed the Specialty Commercial segment over this time frame (amounts have been adjusted to exclude Binding Auto)
- This segment on an adjusted basis has grown from 33\% in 2015 to $\mathbf{7 2 \%}$ of total premiums in 2020,
- And has performed well over this period, with a combined ratio between 84\% and 94\%.
- New product lines carried significant reinsurance in their early stages of development, but as they have seasoned, more of this business has been retained.
(1) The segments reported in this table are different than our GAAP reportable segments as reported in our SEC filings


## Investment Highlights: Liquidity and Short Duration

## Investment Highlights

- The portfolio has significant liquidity at 6/30/2021
- $\$ 333$ million in total cash and treasury bills/S-T Notes
- $79 \%$ of debt securities having maturities of five years or less
- No illiquid hedge funds, private equity investments, private placements
- A short duration of 0.7 years protects the balance sheet from the impact of interest rate increases


## Total Cash \& Investments

- Cash and invested assets reduced in 2020, due in part to the LPT transaction
- Cash and invested assets represented $\sim 45 \%$ of total assets as of 2Q21

| $\$ 702$ | $\$ 741$ | $\$ 729$ | $\$ 668$ | $\$ 731$ | $\$ 645$ | $\$ 689$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  | $\$ 348$ |
| $\$ 579$ | $\$ 654$ | $\$ 661$ | $\$ 628$ | $\$ 676$ | $\$ 537$ |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  | $\$ 332$ |
| $\$ 123$ | $\$ 87$ | $\$ 68$ | $\$ 40$ | $\$ 55$ | $\$ 108$ |  |
| 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | $2 Q 21$ |



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## Investment Strategy and Philosophy

Maximizing reported net investment income is secondary in importance to managing credit risk and optimizing after-tax total return through investments in tax-advantaged securities and securities with potential for significant capital appreciation

## Debt Securities

- Broadly diversified selection of risks
- Primarily investment grade bonds; utilize taxexempt securities to enhance after-tax returns
- Floating-rate bank loans provide protection against rising rates, first lien collateralization superior to unsecured senior bonds


## Equity Securities

- Primarily long-term holdings with potential for significant capital appreciation
- Rigorous value-based investment discipline focused on individual security selection
- Opportunistic approach seeks to capture value resulting from market-related price dislocations and short-term orientation of market participants

Tax-Adjusted Yield

| $2.7 \%$ | $3.3 \%$ | $2.9 \%$ | $3.4 \%$ | $3.2 \%$ | $2.7 \%$ | $2.8 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2 |

## Book Value Per Share



Book Value Per Share was $\$ 9.42$ at Q4 2020, a 35\% decrease from year-end 2019. Approximately 50\% of this decrease was due to the write down of Goodwill and intangible assets in Q1 2020, which reduced Book Value Per Share by \$2.52.

Tangible Book Value Per Share ${ }^{1}$


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## Supplemental Information

## Historical Data

## (\$ 000s)

|  |  | Gross miums Written | Investment Income |  | Net Income (2) |  | Operating <br> Cash Flow |  | GAAP Equity (2) |  | GAAP BVPS <br> (1)(2) |  | Period-end Stock Price (1) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2004 | \$ | 33,389 | \$ | 1,386 | \$ | 5,849 | \$ | 7,339 | \$ | 32,656 | \$ 5.37 | \% Chg | \$ 7.20 | \% Chg |
| 2005 | \$ | 89,467 | \$ | 3,836 | \$ | 9,186 | \$ | 29,654 | \$ | 85,188 | \$ 5.89 | 10\% | \$ 8.16 | 13\% |
| 2006 | \$ | 213,945 | \$ | 10,461 | \$ | 9,191 | \$ | 75,962 | \$ | 150,731 | \$ 7.26 | 23\% | \$ 9.91 | 21\% |
| 2007 | \$ | 249,472 | \$ | 13,180 | \$ | 27,863 | \$ | 85,684 | \$ | 179,621 | \$ 8.65 | 19\% | \$ 15.86 | 60\% |
| 2008 | \$ | 243,849 | \$ | 16,049 | \$ | 12,899 | \$ | 48,712 | \$ | 179,412 | \$ 8.61 | 0\% | \$ 8.77 | (45\%) |
| 2009 | \$ | 287,558 | \$ | 14,947 | \$ | 24,575 | \$ | 61,698 | \$ | 226,517 | \$ 11.26 | 31\% | \$ 7.96 | (9\%) |
| 2010 | \$ | 320,973 | \$ | 14,849 | \$ | 7,403 | \$ | 36,360 | \$ | 235,278 | \$ 11.69 | 4\% | \$ 9.10 | 14\% |
| 2011 | \$ | 354,881 | \$ | 15,880 | \$ | $(10,891)$ | \$ | 24,610 | \$ | 215,572 | \$ 11.19 | (4\%) | \$ 6.99 | (23\%) |
| 2012 | \$ | 389,842 | \$ | 15,293 | \$ | 3,524 | \$ | 33,682 | \$ | 220,537 | \$ 11.45 | 2\% | \$ 9.39 | 34\% |
| 2013 | \$ | 460,027 | \$ | 12,884 | \$ | 8,245 | \$ | 68,338 | \$ | 238,118 | \$ 12.36 | 8\% | \$ 8.89 | (5\%) |
| 2014 | \$ | 473,218 | \$ | 12,383 | \$ | 13,429 | \$ | 33,684 | \$ | 252,037 | \$ 13.11 | 6\% | \$ 12.09 | 36\% |
| 2015 | \$ | 514,223 | \$ | 13,969 | \$ | 21,863 | \$ | 52,936 | \$ | 262,026 | \$ 13.72 | 5\% | \$ 11.69 | (3\%) |
| 2016 | \$ | 549,077 | \$ | 16,342 | \$ | 6,526 | \$ | 30,854 | \$ | 265,736 | \$ 14.28 | 4\% | \$ 11.63 | (1\%) |
| 2017 | \$ | 604,156 | \$ | 18,874 | \$ | $(11,553)$ | \$ | 7,199 | \$ | 251,118 | \$ 13.82 | (3\%) | \$ 10.43 | (10\%) |
| 2018 | \$ | 663,015 | \$ | 18,232 | \$ | 10,347 |  | $(32,935)$ | \$ | 255,532 | \$ 14.17 | 3\% | \$ 10.69 | 2\% |
| 2019 | \$ | 843,831 | \$ | 20,604 | \$ | (625) |  | 27,670 | \$ | 263,282 | \$ 14.53 | 3\% | \$ 17.57 | 64\% |
| 2020 | \$ | 743,368 | \$ | 12,920 |  | $(91,655)$ |  | $(69,327)$ | \$ | 170,922 | \$ 9.42 | (35\%) | \$ 3.56 | (79\%) |
| YTD'21 | \$ | 332,734 | \$ | 5,363 | \$ | 8,878 |  | 28,899 | \$ | 178,884 | \$ 9.84 | 4\% | \$ 4.45 | 25\% |

(1) Stock prices and BVPS prior to 2006 have been adjusted for the one for six reverse stock split which took place during Q3 2006.

## Non-GAAP Reconciliation

## Non-GAAP Financial Measures

The Company's financial statements are prepared in accordance with United States generally accepted accounting principles ("GAAP"). However, the Company also presents and discusses certain non-GAAP financial measures that it believes are useful to investors as measures of operating performance. Management may also use such non-GAAP financial measures in evaluating the effectiveness of business strategies and for planning and budgeting purposes. However, these non-GAAP financial measures should not be viewed as an alternative or substitute for the results reflected in the Company's GAAP financial statements. In addition, the Company's definitions of these items may not be comparable to the definitions used by other companies.

Operating earnings and operating earnings per share are calculated by excluding net investment gains and losses and impairment of goodwill and other intangible assets ("Impairments") from GAAP net income. The Impairments are an unusual and infrequent charge for the Company. Management believes that operating earnings and operating earnings per share provide useful information to investors about the performance of and underlying trends in the Company's core insurance operations. Net income and net income per share are the GAAP measures that are most directly comparable to operating earnings and operating earnings per share. A reconciliation of operating earnings and operating earnings per share to the most comparable GAAP financial measures is presented below.

| (\$ in thousands) | $\begin{gathered} \text { Income (Loss) } \\ \text { Before Tax } \end{gathered}$ |  | Less Tax Effect |  | Net <br> After Tax |  | Weighted Average Shares Diluted | Diluted <br> Per Share |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Second Quarter 2021 |  |  |  |  |  |  |  |  |  |
| Reported GAAP measures | \$ | (532) | \$ | (65) | \$ | (467) | 18,171 | \$ | (0.03) |
| Excluded investment (gains)/losses | \$ | $(3,876)$ | \$ | (814) | \$ | $(3,062)$ | 18,171 | \$ | (0.17) |
| Operating loss | \$ | $(4,408)$ | \$ | (879) | \$ | $(3,529)$ | 18,171 | \$ | (0.19) |
| Second Quarter 2020 |  |  |  |  |  |  |  |  |  |
| Reported GAAP measures | \$ | 5,583 | \$ | $(1,118)$ | \$ | 6,701 | 18,141 | \$ | 0.37 |
| Excluded investment (gains)/Iosses | \$ | $(2,058)$ | \$ | (432) | \$ | $(1,626)$ | 18,141 | \$ | (0.09) |
| Operating income | \$ | 3,525 | \$ | $(1,550)$ | \$ | 5,075 | 18,141 | \$ | 0.28 |
| Year-to-Date 2021 |  |  |  |  |  |  |  |  |  |
| Reported GAAP measures | \$ | 11,168 | \$ | 2,290 | \$ | 8,878 | 18,157 | \$ | 0.49 |
| Excluded investment (gains)/losses | \$ | $(9,655)$ | \$ | $(2,028)$ | \$ | $(7,627)$ | 18,157 | \$ | (0.42) |
| Operating income | \$ | 1,513 | \$ | 262 | \$ | 1,251 | 18,157 | \$ | 0.07 |
| Year-to-Date 2020 |  |  |  |  |  |  |  |  |  |
| Reported GAAP measures | \$ | $(64,003)$ | \$ | $(6,394)$ | \$ | $(57,609)$ | 18,132 | \$ | (3.18) |
| Excluded impairment of goodwill and otherintangible assets | \$ | 45,996 | \$ | 273 | \$ | 45,723 | 18,132 | \$ | 2.52 |
| Excluded investment (gains)/losses | \$ | 27,272 | \$ | 5,727 | \$ | 21,545 | 18,132 | \$ | 1.19 |
| Operating income | \$ | 9,265 | \$ | (394) | \$ | 9,659 | 18,132 | \$ | 0.53 |

Tangible book value per share is calculated by dividing tangible stockholders' equity by common shares outstanding. Tangible stockholders' equity is calculated by excluding goodwill, net intangible assets, and related deferred tax liabilities from GAAP stockholders' equity. Management believes that tangible book value per share provide useful information to investors about the Company's per share equity value exclusive of goodwill and net intangible assets from prior acquisitions. Stockholder' equity is the GAAP measures that is most directly comparable to tangible shareholders' equity. A reconciliation of tangible stockholders' equity and tangible book value per share to the most comparable GAAP financial measures is presented below.

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## NASDAQ: HALL

For more information, visit www.hallmarkgrp.com

